**Problem Statement:**

Online universities often face challenges in delivering a cohesive academic support experience due to fragmented services spread across various platforms and communication channels. This lack of integration leads to confusion, low student engagement, and difficulty in accessing timely academic help. There is a need for a unified academic support platform that consolidates services such as tutoring, advising, peer sessions, and faculty office hours into a single, user-friendly system. The platform must ensure consistent interaction, seamless cross-device access, time-zone aware scheduling, and role-based functionality for students, tutors, and advisors. The focus of the solution is on improving the organization and usability of the system to enhance the overall academic support experience in online learning environments.